

Registering body report

CYTS

Calendar year of 2015

RTO Information

Provider Number	1969
Name	Community and Youth Training Services Inc.
Street Address	9 Northwood Street
City/town/suburb	WEST LEEDERVILLE
State and Postcode	WA 6007

Learner response

	Learners	Employers
Response Count (number)	17	0
Population Count (number)	88	16
Response rate (per cent)	19.32 %	0.00 %

Learner and employer feedback

Scale	Learners		Employers	
	Average Score	Average Variation	Average Score	Average Variation
Trainer Quality	79.41 %	8.48 %		
Overall Satisfaction	81.86 %	9.96 %		
Effective Assessment	76.47 %	4.15 %		
Clear Expectations	76.47 %	8.30 %		
Learning Stimulation	75.98 %	5.65 %		
Training Relevance	73.53 %	5.54 %		
Competency Development	70.88 %	8.35 %		
Training Resources	75.98 %	7.54 %		
Effective Support	77.45 %	7.96 %		
Active Learning	74.63 %	10.14 %		
All Scales	76.39 %	7.12 %		

Survey context and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	Although there are employers listed in the report these are group categories only and Community and Youth Training Services does not have any employers to complete questionnaires.
Main ways data has been used for continuous improvement	All issues raised were evaluated at management level and where possible addressed.

Signature

Signed:



Name:

KATIE CUNKIN

Date:

30/6/2016